

*DEVISE ENGINEERING S.A. is active in the design, construction, installation and maintenance of water and wastewater treatment equipment and systems, as well as other special industrial equipment. The basic policy of DEVISE ENGINEERING S.A. is the complete satisfaction of its Customers.*

The main objectives are:

- **The High Quality Assurance** of the "Products", Constructions & Services provided by the Company to its Customers, with the technical and quality characteristics that result from the Works' Contracts, the formulated needs of the market, but also in combination with the Company's general business objectives
- **The continuous improvement of the Quality** and the characteristics of the provided "Products", Constructions and Services, but also of the overall Quality in all processes and procedures of the Company

To achieve the above objectives, the Management of **DEVISE S.A.:**

- Implements a Quality Management System for Production - Construction - Services, which complies with the requirements of the International Standard **EN ISO 9001: 2015**, through effective methods of design and monitoring of the achieved quality and specifications, at all stages of Production - Construction - Services
- Systematically researches the market, on issues related to specifications - characteristics of Products - Constructions - Services, as well as on general issues of customer satisfaction
- Commits to securing the required Human & material resources
- Trains the Company's staff in matters of Quality Management and encourages the consolidation of "Quality spirit" in the Company
- Designs, adopts and monitors the implementation of a system of Quality & Performance Indicators & Objectives, with the ultimate goal of the best possible control and optimization of Production & Service Processes, as well as of the Quality System
- Checks the proper implementation of Quality Management Processes & Procedures in the Company
- Communicates this Quality Policy to all Company Staff and ensures its continuous upgrade, so that it is always compatible with the overall Company objectives

The administration

**A. Koutsoukos**